



Buffalo & Erie County Public Library - 2019 Statistics

	Year to Date Totals					
	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance
System Totals	2,609,921	8,716,041	6,130,359	482,527	554,751	262,469
Member Libraries	1,912,928	297,070	2,930,870	253,834	291,048	183,562
Buffalo Branches	430,737	64,245	401,629	123,415	96,578	16,943
Central Library	229,997	18,574	285,659	105,269	165,976	53,778
Bookmobile	11,845	18,767	11,743	9	1,149	8,186
Institutions	24,414	-	147,149	-	-	-
e-Branch	-	8,317,385	2,353,309	-	-	-
MEMBER LIBRARIES						
Alden (Ewell Free)	13,632	5,232	22,391	1,633	2,580	1,010
<i>Amherst</i>						
Audubon	152,153	22,073	299,688	17,604	30,436	15,661
Clearfield	141,397	17,339	247,045	11,108	22,321	11,401
Eggertsville-Snyder	78,145	11,703	116,894	8,184	9,834	9,007
Williamsville	30,805	9,907	41,693	3,143	4,576	4,800
Angola	54,279	5,134	30,136	3,200	4,262	805
Aurora	82,433	12,984	131,951	7,932	17,787	4,939
Boston	20,479	5,373	35,609	997	1,300	3,200
<i>Cheektowaga</i>						
Julia Boyer Reinstein	127,102	12,070	235,124	25,475	14,784	4,870
Reinstein Memorial	55,404	8,018	87,388	15,937	7,442	3,829
Clarence	94,463	17,376	178,175	8,833	14,005	11,899
Collins	25,404	4,890	41,334	3,939	5,183	5,151
Concord	33,473	5,137	43,848	4,378	7,164	2,445
Eden	22,501	5,032	41,770	1,576	2,855	1,901
Elma	46,920	10,756	74,980	3,723	3,576	6,216
Grand Island Memorial	55,558	10,154	86,391	4,375	6,147	6,494
<i>Hamburg</i>						
Hamburg	99,165	17,954	153,761	18,509	18,275	11,610
Lake Shore	40,643	7,938	51,626	4,650	6,202	3,073
Lackawanna	44,828	5,522	43,250	11,476	6,910	3,821
Lancaster	96,869	14,201	150,640	14,876	17,835	19,479
Marilla	15,468	3,685	35,026	787	1,559	1,723

November-2019

Totals for the Month					
Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance
211,771	511,590	525,145	39,102	45,540	18,832
154,463	25,659	239,096	20,492	24,604	14,116
34,212	5,507	33,681	9,197	7,580	1,150
20,501	1,269	24,126	9,412	13,277	3,339
480	1,449	998	1	79	227
2,115	-	14,212	-	-	-
-	477,706	213,032	-	-	-
1,056	640	1,835	107	185	53
12,360	1,801	24,079	1,617	2,671	1,450
10,644	1,281	18,958	846	1,781	596
5,312	837	9,940	643	806	410
2,396	968	3,373	247	332	227
3,949	410	2,201	247	351	52
6,719	1,106	10,423	677	1,679	321
1,475	435	2,911	54	77	271
10,378	1,125	19,162	2,051	1,210	482
4,029	698	6,783	1,106	636	495
7,367	1,560	14,570	694	1,312	1,037
1,850	576	3,333	274	452	284
2,658	574	3,747	341	617	332
1,522	600	3,666	98	233	147
3,409	757	5,948	326	276	465
5,042	1,051	5,663	289	491	496
8,805	1,577	13,515	1,525	1,603	721
3,395	736	4,227	370	500	154
3,664	481	3,830	873	545	255
7,600	1,260	12,662	1,211	1,692	1,588
1,169	307	2,685	67	123	57

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Newstead	36,796	5,390	43,837	3,686	6,318	4,806
North Collins	14,112	3,989	17,890	1,525	3,127	2,500
Orchard Park	156,154	18,394	200,758	12,146	18,653	12,844
City of Tonawanda	65,350	10,382	83,389	10,495	6,555	9,942
<i>Town of Tonawanda</i>						
Kenilworth	44,313	7,678	55,890	7,373	6,221	1,515
Kenmore	124,690	18,784	216,069	28,413	22,918	9,458
West Seneca	140,392	19,975	164,317	17,861	22,223	9,163
BUFFALO BRANCHES						
Coles (formerly East Delavan)	58,628	5,253	34,538	20,865	13,960	1,175
Crane	65,446	8,635	81,431	13,243	9,341	3,050
Dudley	42,654	5,993	46,460	11,020	12,023	1,018
East Clinton	20,174	3,314	33,687	4,783	7,705	2,621
González-Soto (formerly Niagara)	56,722	5,734	44,568	18,183	17,013	2,569
Merriweather	93,579	6,028	52,313	31,960	16,252	1,848
North Park	55,098	24,224	72,097	14,136	9,303	2,629
Panty (formerly Riverside)	38,436	5,064	36,535	9,225	10,981	2,033
CENTRAL LIBRARY	229,997	18,574	285,659	105,269	165,976	53,778
BOOKMOBILE	11,845	18,767	11,743	9	1,149	8,186
INSTITUTIONS						
Correctional Facility	15,424	-	99,499	-	-	-
Holding Center	8,990	-	47,650	-	-	-
e-BRANCH ¹	-	8,317,385	-	-	-	-
Online renewals ²	-	-	1,156,335	-	-	-
Interlibrary Loans	-	-	11,078	-	-	-
Audio Books Downloaded	-	-	290,648	-	-	-
Videos Downloaded/Streamed	-	-	297	-	-	-
eBook checkouts/downloads	-	-	591,583	-	-	-
Downloaded music/music video	-	-	303,368	-	-	-

November-2019

Totals for the Month					
Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance
3,334	523	4,043	320	450	492
1,098	393	1,598	121	319	108
13,133	1,413	16,181	981	1,499	960
5,579	866	7,272	837	577	659
3,411	810	4,354	608	488	104
10,741	1,511	18,384	2,385	1,870	655
12,368	1,363	13,753	1,577	1,829	1,245
4,489	573	3,229	1,544	1,191	56
5,800	716	7,185	1,070	768	215
2,285	451	2,045	409	738	32
1,679	256	2,935	437	584	66
4,787	594	4,324	1,426	1,464	354
7,639	462	4,607	2,503	1,318	128
4,536	1,997	7,048	1,123	745	150
2,997	458	2,308	685	772	149
20,501	1,269	24,126	9,412	13,277	3,339
480	1,449	998	1	79	227
1,314		10,037			
801		4,175			
	477,706				
		103,190			
		984			
		28,087			
		18			
		52,657			
		28,096			

1) Webpage visits listed for individual libraries are those to the home page for that library. Visits to the general library website and online catalogs are listed under e-Branch.

2) Includes patron initiated online renewals through the Library's website; phone renewals processed by e-Branch personnel; and phone renewals made using the Library's automated phone renewal system.

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Footnotes in Chronological Order

October 2017 - mid May 2019	Leroy R. Coles, Jr. Library (formerly East Delavan) - Basement meeting/library programs space unavailable due to construction impacting program counts; visit counts estimated to eliminate construction worker entry/exit. Full use resumed in mid May.
January 20, 2019	Audubon, Clearfield and Hamburg - Closed - Winter Weather.
January 25, 2019	Aurora - Closed - Winter Weather.
January 29 - January 31, 2019	System Wide - Multiple early and full closures - Winter Weather / Blizzard Conditions.
February , 2019	System wide - Due to server issue, February 2019 Wifi numbers have been estimated.
Feb. 4, 2019-Feb. 7, 2019	Elma closed for minor construction
February 8, 2019	Orchard Park - No internet service form 9am-3pm.
February 25, 2019	Marilla - Closed - Power outage due to wind storm.
Feb. 25, 2019 - Feb. 26, 2019	Kenmore Library - Closed - Power outage due to wind storm.
Feb. 26, 2019 - Feb. 27, 2019	Williamsville - Closed - Power outage due to wind storm.
Mar. 1, 2019 -Mar 3, 2019	System wide - Due to server issue, March 1-7, 2019 Wifi numbers have been estimated.
Mar. 18, 2019 -Mar 22, 2019	Elma closed - Construction.
Apr. 4, 2019	Riverside - Closed - Circulation desk installation.
May 20, 2019 - June 4, 2019	Julia Boyer Reinstein - Limited parking - Parking lot reconstruction.
June 5, 2019	Julia Boyer Reinstein Limited parking - Lot repaved.
July 20, 2019	Grand Island and Newstead open special Saturday hours 7/20/2019. (Heat Advisory 7/20-7/21)
July 21, 2019	Central, Clearfield, Grand Island, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Newstead, Reinstein Memorial - Opened special Sunday hours in an effort to provide the community with a respite from the extreme heat. (Heat Advisory 7/20-7/21)
July 2019	Bookmobile program attendance for July includes year-to-date event program attendance counts which had not been previously reported.
Aug. 21, 2019	North Park - Closed - Flooding due to weather.
Sep. 9, 2019	Orchard Park - Closed - Town of Orchard Park/Paramount Pictures facilities project.
September - October 2019	Alden – Building access limited due to sidewalk construction.
Nov 4, 2019 - Nov 9, 2019	Grand Island - Open with limited services. New carpet and desk installation.
Nov 18, 2019 - Jan 13, 2020	Dudley - Closed starting 11/18/2019 - Construction. Scheduled to re-open 1/13/2020.